

Process Leader Level 4

Practical Green Belt-level improvement delivery with operational leadership development

Programme Overview

The Process Leader Level 4 apprenticeship combines Green Belt-level Continuous Improvement with operational leadership development.

The programme focuses on practical workplace improvement, stakeholder engagement, operational problem solving, and leading sustainable change within operational environments.

Continuous Improvement

- DMAIC methodology
- Process mapping and waste identification
- Root cause analysis and problem solving
- Data analysis and visual management
- Lean and operational improvement tools
- Measuring business impact

Operational Leadership

- Leading teams through change
- Stakeholder communication and engagement
- Facilitating meetings
- Coaching, delegation and performance support
- Embedding and sustaining improvements

Workplace Improvement Approach

The programme is expected to centre around one substantial Green Belt-level DMAIC workplace improvement project, allowing greater depth of application, stakeholder engagement, and practical implementation throughout the project lifecycle.

Alongside the main project, learners may also complete smaller-scale improvement activity and quicker-win improvements using approaches such as PDCA and 4Cs where appropriate.

Programme Outcome

Learners should be able to lead workplace improvement, apply Green Belt-level problem solving, engage stakeholders effectively, lead teams through change, and support measurable operational improvement.